

Salonbookly Free Trial & SaaS Agreement

Version 1.0 – Effective July 2025

This Free Trial & SaaS Agreement (“Agreement”) is entered into by and between:

The Provider, with its principal office located at 4001 Airport Fwy Suite 500, Bedford, TX 76021
 (“Provider” or “Salonbookly”)

and

_____, with its principal office located at _____
 (“Merchant” or “User”).

WHEREAS, Provider offers a software platform known as Salonbookly – designed to support Nail Salon businesses via a cloud-enabled Point-of-Sale solution;

NOW, THEREFORE, in consideration of the mutual covenants set forth herein, the parties agree as follows:

1. Free Trial Overview

Salonbookly provides a 14-day free trial that grants merchants full access to our entire POS platform, including all available modules. During the pilot period, there are no limits on user seats or feature access. However, these terms are subject to change as the platform evolves.

Included Modules (Pilot Access):

- POS & Checkout
- CRM & Loyalty Tools
- Customer Check-in
- Gift Cards
- Appointments
- Technician Turns Tracking
- Sales Reporting
- Inventory Management
- Promotions & Marketplace
- SMS & Email Marketing Tools

2. Transition to Paid Plans

At the end of the 14-day trial:

- Your account will be auto-enrolled into the plan selected at signup:
 - Starter Plan – \$39.99/month
 - Growth Plan – \$79.99/month
- Subscription fees are billed monthly and non-refundable once the billing cycle starts.
- Feature access and module limits will be enforced based on your plan tier.

3. Payment Terms

- Monthly billing begins after trial expiration.
- Payments are processed via the card on file.
- Chargebacks for used services during trial or subscription are not permitted.

4. Cancellation Policy

- You may cancel during your trial via the Salonbookly settings to avoid charges.
- Cancellations after billing must occur before the next cycle to avoid renewal.
- Account data is retained for 30 days post-cancellation unless otherwise requested.

5. Branding & Compliance

- Salonbookly branding is embedded by default (e.g., receipts, app footers).
- While-labeling is available under custom enterprise terms.

6. Legal & Governing Law

This Agreement is governed by the laws of the State of Texas, USA. By using Salonbookly, you confirm that you have read, understood, and agreed to the terms.

Appendix A – Subscription Access, Feature Modifications, and Billing Platform Integration

A.1 Subscription Tier Access Control

Services are offered under specific subscription tiers: Starter, Growth, and others as may be introduced. Each plan defines which modules and features are accessible to the Client.

Salonbookly may implement access restrictions in alignment with the Client's subscribed tier. Clients with legacy or onboarding access to unrestricted modules may experience plan-based access limitations in future updates.

A.2 Future Feature and Pricing Modifications

Salonbookly reserves the right to revise or discontinue features, modules, and associated pricing. Any such changes will be communicated in advance when materially affecting a Client's access or billing structure.

Continued usage of the Services after the effective date of changes will be deemed acceptance of the modified terms.

A.3 Third-Party Billing Integration

Salonbookly may use third-party billing platforms, such as Nuvei, to process subscription payments. Clients agree to comply with the terms of use of such platforms, where applicable. Subscription terms, billing cycles, and payment failures may be governed in part by these platforms' systems.

IN WITNESS WHEREOF

The parties have executed this Agreement as of the Effective Date.

Signed for and on behalf of the Client:

Name: _____

Title: _____

Company: _____

Signature: _____

Date: _____

Addendum: Service Contract to Cardholders

This Addendum (“Addendum”) supplements and forms part of the Salonbookly SaaS Agreement (“Agreement”) between Salonbookly (“Provider”) and the subscribing cardholder (“Subscriber”).

Effective Date: _____

Subscriber Name (Cardholder): _____

Billing Address: _____

1. Purpose

This Addendum outlines the rights and obligations of cardholders who subscribe to the Salonbookly POS system using a credit or debit card as their payment method.

2. Subscription Access

By subscribing via credit/debit card, the Subscriber is granted access to the selected Salonbookly POS service tier, including but not limited to:

- POS software usage (based on plan tier)
- Feature modules as listed in the current plan
- Customer support during business hours
- Ongoing software updates and maintenance

3. Billing & Payment Terms

- Subscriptions are billed monthly to the card on file unless canceled prior to the next billing cycle.
- All fees are non-refundable once the billing cycle begins.
- Declined or expired cards may result in service interruption.
- The Subscriber authorizes Salonbookly to charge the payment method on file until canceled.

4. Cancellation & Termination

- Subscribers may cancel at any time via the POS settings panel.
- Access to services will continue until the end of the billing period.
- Salonbookly reserves the right to terminate service in the event of non-payment or misuse of the system.

5. Data Ownership & Privacy

- Subscriber data (e.g., store data, sales, customers) remains the property of the Subscriber.
- Salonbookly collects only essential information needed for billing and system functionality.
- By subscribing, the Subscriber agrees to Salonbookly's Privacy Policy and Terms of Use.

6. Limitation of Liability

- Salonbookly provides its POS platform “as-is” with no guarantee of uninterrupted access.
- In no event shall the Provider be liable for losses exceeding the monthly subscription fee paid by the Subscriber.

Signed by Subscriber (Cardholder):

Name: _____

Title: _____

Company: _____

Signature: _____

Date: _____